



Seasonal: Part time Ticket Scanners (June – September)
Cape Cod Melody Tent, Hyannis, MA

Responsibilities:

- Greet customers in a friendly, upbeat and professional manner
- Verify and scan every ticket for entry to record accurate attendance information
- Learn layout of the venue, including emergency evacuation procedures and immediate vicinity
- Direct patrons toward seating section, or answer customer questions relating to artist, venue, and event information
- Remain aware of customer lines and show schedule; be thorough, efficient, and pleasant
- Communicate relevant show-specific information, such as restricted use of electronic devices
- Address customer requests and concerns courteously and respectfully
- Work with security and management to address concerns or problems.
- Monitor activities to ensure adherence to rules and safety procedures, and engage management for unruly customers

Required Skills and Qualifications:

- Must be a dependable, responsive and energetic team player with strong customers service skills to be professional and courteous to patrons and staff
- Able to stand for several hours, the duration of a performance/shift
- Communicate and coordinate effectively with management and peers
- Access to reliable transportation to and from work
- Due to the nature of our business, all employees must be fully vaccinated

Cape Cod Melody Tent, located in Hyannis, MA, is a 2300 seat all-ages, seasonal, tented outdoor theater. We have been presenting national touring live music, children's theater, and comedy performances continuously for over 70 years.

Pay Rate: \$18/hour

To Apply: Please email resume and cover letter to jobs@themusiccircus.org or Apply online at <http://www.melodytent.org/contact/employment-opportunities/>